



## Business Broadband

# World class broadband for mission critical requirements

The Surfwise broadband portfolio offers a comprehensive range of business broadband solutions to suit all your requirements. Powered by a world-class network infrastructure and supported by unrivalled customer service and technical support, Surfwise broadband is a fantastic solution for all your broadband needs.

www.surfwise.co.uk strives to bring you the latest in hi-speed data services. We have developed a complete set of broadband connectivity options designed to keep data flowing in your business environment and at very competitive rates.

Broadband Internet Access, aka broadband, allows for high speed Internet access. ADSL (Asymmetric Digital Subscriber Line) is a type of broadband that uses telephone lines on a different frequency so it can be used at the same time as the telephone.

### Table of products

Product Name	Product Description	Down Stream Speed	Up Stream Speed	BT line required?
Surfwise Max	ADSL Broadband Only	Up to 8Mb *	Up to 448kbps *	YES
Surfwise Premium	ADSL Broadband Only	Up to 8Mb *	Up to 832kbps *	YES
Surfwise Plus	ADSL2+ Broadband Only	Up to 24Mb *	Up to 1Mb *	YES
Surfwise Variety	ADSL2+ Broadband Only	Up to 24Mb *	Up to 1Mb *	YES
Surfwise Complete	ADSL2+ LLU Lines and Broadband	Up to 24Mb *	Up to 1Mb *	NO - Opal line and Broadband
Surfwise M	ADSL2+ Annex M Business Broadband Only	Up to 16Mb *	Up to 2.5Mb *	YES
Surfwise M Enhanced	ADSL2+ Annex M Premium Broadband Only	Up to 16Mb *	Up to 2.5Mb *	YES

### Surfwise products offer:

- ▶ Effective fault management
- ▶ Opportunities for own realm
- ▶ 24/7 support
- ▶ Very competitive rates
- ▶ A good choice of broadband options
- ▶ Excellent service
- ▶ New high speed products

\* Maximum speeds are subject to various factors including local availability, distance from the exchange and line test. If the line will not support the maximum speed stated, we will offer the best speed available on the line. Non business traffic may be restricted within business hours in order to protect legitimate business traffic. More specifically we may restrict peer to peer and news group traffic from 8am to 6pm. Requires an analogue line before broadband order or installation.